



Agency Readiness



Organizational Priority



Readiness



Human Resources



Technology



Communications



Training



Customer Service



Buy-in from Senior leadership to program staff



Minimum of 3 fee-for-service programs at Go-Live date and a continuation of registrations throughout the year



Programs and Finance leads identified



Internet access and Microsoft Windows



1 -2 Vehicles of communication identified and staff dedicated to push out communications



Staff commitment to attend 100% of training sessions (2-3 sessions)



Agency committed to 360 degrees of person centred experience for customer



If you have any questions about getting started or any of the 7 requirements, email us at support@mycommunityhub.ca